

# Georgia Express Lanes

## Frequently Asked Questions



### In Operation

- I-85 Express Lanes
- I-75 South Metro Express Lanes
- Northwest Corridor Express Lanes
- I-85 Express Lanes Extension

### MMIP

- SR 400 Express Lanes
- I-285 Eastside Express Lanes\*
- I-285 Top End Express Lanes\*
- I-285 Westside Express Lanes\*

### Long-Range

- I-20 East Express Lanes
- I-20 West Express Lanes
- I-75 Gap Express Lanes

\*Construction packages will be determined pending finalization of procurement approach

## What is the Georgia Express Lanes Network?

The Georgia Express Lanes are optional, priced-managed lanes that complement existing interstates in some of the most congested corridors around metro Atlanta. Express lanes are travel options for motorists and transit customers to bypass congestion for a free-flowing commute. The lanes are a choice that provide more reliable trip times and improve traffic flow.

## What are the benefits of express lanes?

- Provides more reliable trip times
- Offers more consistent travel speeds
- Enhanced transit options and opportunities
- Impacts regional economic growth positively
- Improves air quality

## Who owns and operates the express lanes?

Currently, all operational Georgia Express Lanes are owned by the Georgia Department of Transportation (Georgia DOT). Operation of the pricing aspects of the lanes, including all customer service functions related to Peach Pass is managed by the State Road and Tollway Authority (SRTA).

The planned express lanes on I-285 will be operated and maintained by a private-sector partner(s) in exchange for toll revenue from the express lanes.

## What are the different express lanes projects?

### In Operation

- **I-85 Express Lanes:** Lanes run along I-85 from Chamblee Tucker Road to Old Peachtree Road in Gwinnett County. These lanes are 15 miles long and opened to traffic in 2011.

- **I-75 South Metro Express Lanes:** Lanes run along I-75 from SR 155/McDonough Road in Henry County to SR 138/Stockbridge Highway in Clayton County. These lanes run for 12 miles and opened to traffic in 2017.
- **Northwest Corridor Express Lanes:** The most innovative express lanes project in the country running 29.7 miles along I-75 from Akers Mill Road to Hickory Grove Road and along I-575 from I-75 to Sixes Road in Cobb and Cherokee counties. Opened to traffic in 2018.
- **I-85 Express Lanes Extension:** The lanes run 10 miles along I-85 from Old Peachtree Road to Hamilton Mill Road in Gwinnett County, connecting with the existing I-85 Express Lanes system. The extension opened in 2018.

### In Development

- **SR 400 Express Lanes:** Adds two, new express lanes in each direction on SR 400 between North Springs MARTA Station and McGinnis Ferry Road and one express lane in each direction from McGinnis Ferry Road to McFarland Parkway.
- **I-285 Eastside Express Lanes\*:** Adds two, barrier-separated express lanes in each direction on I-285 between I-20 and Henderson Road in DeKalb County.
- **I-285 Top End Express Lanes\*:** Adds two, at-grade and elevated barrier-separated express lanes in both directions on I-285 between Henderson Road and Paces Ferry Road, as well as on SR 400 between the Glenridge Connector and the North Springs MARTA Station.
- **I-285 Westside Express Lanes\*:** Adds two, barrier-separated lanes in each direction on I-285 between Paces Ferry Road in Cobb County and I-20 in Fulton County.

*\*Construction packages will be determined pending finalization of procurement approach.*

## Why are the express lanes tolled instead of being carpool lanes?

Carpool lanes are not as efficient as express lanes. Studies show that express lanes have a much more reliable travel speed than carpool lanes. Express lanes offer a more efficient choice for motorists throughout the entire trip.

## Why build more express lanes than general purpose lanes on the interstates?

Express lanes were adopted by the Atlanta Regional Commission (ARC) and the Georgia DOT State Transportation Board in 2013 as the solution to manage congestion in metro Atlanta as more people and businesses move to the region. Instead of continuing to build general purpose lanes that will continue to fill up with vehicles, express lanes are managed by pricing to combat congestion. Congestion and market-based pricing ensures express lanes provide more reliable trip times for those who choose to pay and for bus transit partners and state-registered vanpools using the lanes.

## What is congestion pricing?

Rates on the currently operational express lane are based on a congestion-based pricing format, which increases the price during peak-travel times and decreases the price during off-peak times. Congestion pricing facilitates reliable trip times for those utilizing the express lanes including transit vehicles. Congestion pricing allows as many motorists as possible to use the lanes while still meeting expectations for free-flowing traffic.

## What is market-based pricing?

The private-sector partner(s) for the I-285 Express Lanes will set tolls that reflect market conditions, meaning variable toll rates with higher tolls during peak travel times and adjusted much more frequently. Toll rates will be determined within contract parameters established by the State Road and Tollway Authority (SRTA).

## How much will it cost to use the express lanes?

SRTA, who manages the pricing on the operational express lanes, has a minimum toll of 10 cents a mile on all Georgia Express Lanes. During periods of very low demand, a minimum toll of 50 cents per trip, regardless of trip length, will be applied.

Toll rates for the future I-285 Express Lanes will be determined within contract parameters established by the State Road and Tollway Authority (SRTA).

## Why do I have to pay to use the express lanes? Don't my taxes already fund the roads?

Road construction is mainly funded through state gas tax collection and federal support; however, both the gas tax and federal funding have already been spent well in advance of the construction start date. Express lanes are a reliable source of funding that allows Georgia to invest in today's road maintenance, as well as future transportation investments. On top of that, funding from the operational express lanes on I-85, I-75 north of Atlanta, and I-75 south of Atlanta comes from Georgia and stays in Georgia.

## Paying for express lanes seems unfair for some people. How do you plan to make sure everyone has a chance to use the express lanes, regardless of income?

If anyone chooses to not use the express lanes, they do not have to pay. In fact, studies show that this makes the system more fair and drivers of any income consistently choose the travel mode that works best for them and their circumstances.

## How do police and other emergency services monitor the express lanes or provide assistance when there's a crash?

First responders have been trained and are well-equipped to operate within the express lanes. They coordinate closely with transportation officials to ensure they have 24-hour access to all parts of the highway, including the express lanes. Using dynamic messaging signs, security gates, and advanced communications systems, transportation officials can allow access to first responders at any time, even making the express lanes the quickest way for emergency services to access any part of the corridor. To ensure motorist safety, Georgia DOT's Highway Emergency Response Operators (HERO) regularly monitor the express lanes and support emergency responders.

## Are transit riders required to pay anything beyond normal fares on routes that access the express lanes?

No, there is no additional cost to access the express lanes for bus-transit riders, state-registered vanpools, or public-transit providers.

## How are fares collected?

The Georgia Express Lanes do not use toll booths. All fares are collected electronically using the Peach Pass. This technology, along with the operational express lanes, allows motorists to maintain consistent travel speeds. More information about the Peach Pass is available at [www.PeachPass.com](http://www.PeachPass.com).

## How do drivers obtain a Peach Pass?

All Georgia Express Lanes users can visit [www.PeachPass.com](http://www.PeachPass.com) or call the Peach Pass Customer Service Center at 1-855-PCHPASS (1-855-724-7277) to open a Peach Pass account and register their vehicle(s). Each vehicle in a household must be registered for a separate Peach Pass transponder; however, households with multiple vehicles can list up to 10 vehicles on one Peach Pass personal account.

As an added benefit, Georgia has also partnered with Florida and North Carolina to allow travelers to use the Peach Pass in these states. In the coming years, the number of states in which the Peach Pass is interoperable will continue to expand.

## Is there an option to obtain a Peach Pass without a credit or debit card?

Yes, Peach Pass offers two pay options: the regular Peach Pass account and the BancPass Pay n Go account. The BancPass Pay n Go option is a cash reloadable toll account. More information can be found at [www.bancpass.com](http://www.bancpass.com) or by calling 866-978-5061.

## How much does a Peach Pass cost?

The Peach Pass transponder is free when obtained from SRTA. A minimum prepayment of \$20 and a credit or debit card for future payment is required to set up a Peach Pass account. You can purchase your BancPass Pay n Go starter kit and reload cards at any participating Kroger location in Georgia.

## Stay Connected

<http://www.dot.ga.gov/DS/GEL>

[managedlaneinfo@dot.ga.gov](mailto:managedlaneinfo@dot.ga.gov) (sign up for updates)

404-347-0185 (voicemail)

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